



## How to easily switch to a Motorola device

### ONE OF THE BENEFITS OF MOTOROLA'S RUNNING PURE ANDROID? **SIMPLE SETUP**

Moving to a new phone can be scary. How do I move all my precious content across? What content can I move? What about my contacts? Plus, importantly....how easy is the process?

Have no fear Moto is here!

#### Simple setup

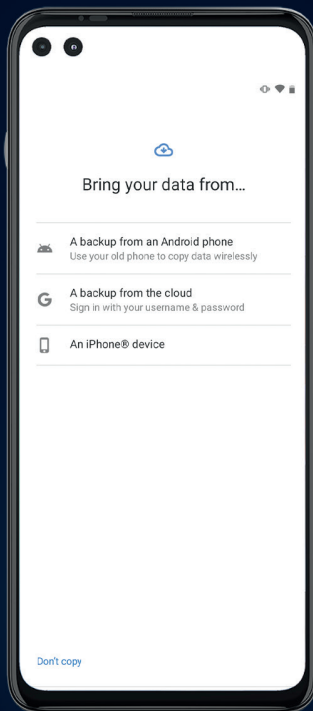
Moto devices run pure Android OS and the setup is really simple and easy to follow. In the following slides we'll outline the process of how it works, anything you'll need and any tips too!

#### A good place to begin

- Charge both phones – transfer/backup can take a while so keeping device charged is beneficial.
- Make sure you can unlock the old phone with a PIN, pattern, or password.
- If backing up or restoring a device, strong speedy WiFi signal will help.

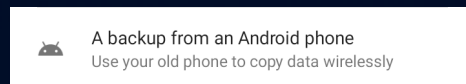
#### On first start up

Your new Motorola phone will ask for your language, insert your sim card and connect to Wi-Fi. Once done you should see the **'Bring your data from'** screen.



### MOTO SWITCH ANDROID PHONE BACKUP

#### To start, select this

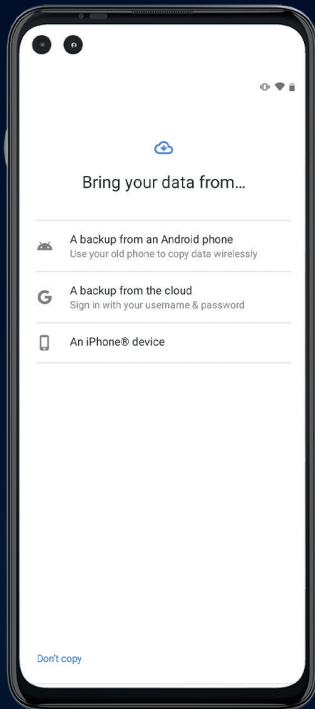


#### The setup process:

- Open Google app on your old phone
- Search for Old phone
- Confirm shapes or name of device when prompted on both devices
- Sign in to Google Account
- Choose what to restore
- Backup services
- Choose search provider
- Set screen lock, lock screen and Fingerprint
- Setup Google Assistant (Where applicable)
- Setup Google Pay (Where applicable)
- Additional settings – Setup any other email addresses/font size etc.
- Moto Smart features and Stay in touch opt ins
- **All setup!**

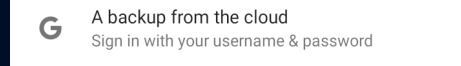
### TOP TIP: **DOESN'T DELETE YOUR OLD PHONE!**

As this process is restoring all your 'backed up content' all your existing content on your old device wont be deleted. Good to know in case you want to confirm and reference everything has transferred across but remember to wipe your old device if giving to another person!



## MOTO SWITCH ANDROID BACK UP FROM THE CLOUD

To start, select this



### The process:

- Sign in to Google Account
- Choose which previous to restore (there is also an option to 'Don't restore')
- Choose what apps to restore along with Wifi/passwords
- Backup services
- Choose search provider
- Set screen lock, lock screen and Fingerprint
- Setup Google Assistant (Where applicable)
- Setup Google Pay (Where applicable)
- Additional settings – Setup any other email addresses/font size etc.
- Moto Smart features and Stay in touch opt ins
- **All setup!**

## MOTO TIPS:

### Good things to check and know before you begin!

#### I don't know if I've backed up or its an old version?

If your previous restore point is not recent you can check the last time your old Android device was backed up, turn back up on or off, or even force a 'Backup now'

#### How?

On your old Android phone go to: Settings – System – Backup

If you have a very old Android device you may find the option in Settings – Backup and Reset

#### What about my old phone's content?

When restoring all your 'backed up content' all your existing content on your old device wont be deleted. This is good to know in case you want to confirm and reference everything has transferred across. Just remember to wipe your old device if giving to another person!

#### What about my Memory card contents?

When copying or restoring this is done via the cloud. If your Memory card is not being transferred to your new device then any contents not backed up will not move over.

You can check all contents that are backed up on your Google Account via <https://myaccount.google.com/>

Or you can check your GDrive, Google Photos, Contacts and Calendar content here:

<https://drive.google.com/>

<https://photos.google.com/>

<https://contacts.google.com/>

<https://calendar.google.com/>