# How to easily switch to a Motorola device

## ONE OF THE BENEFITS OF MOTOROLA'S RUNNING PURE ANDROID? SIMPLE SETUP

Moving to a new phone can be scary.  How do I move all my precious content across?  What content can I move?  What about my contacts?
Plus, importantly....how easy is the process?

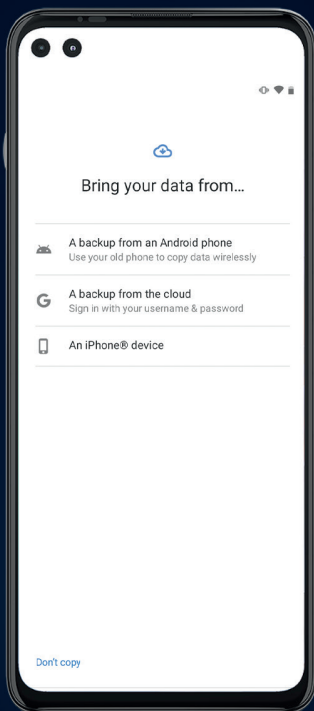Have no fear Moto is here!

### Simple setup
Moto devices run pure Android OS and the setup is really simple and easy to follow.  In the following slides we'll outline the process of how it works, anything you'll need and any tips too!

### A good place to begin
- Charge both phones – transfer/backup can take a while so keeping device charged is beneficial.
- Make sure you can unlock the old phone with a PIN, pattern, or password.
- If backing up or restoring a device, strong speedy WiFi signal will help.

### On first start up
Your new Motorola phone will ask for your language, insert your sim card and connect to Wi-Fi. Once done you should see the **'Bring your data from'** screen.

## MOTO TRANSFER
## IPHONE DEVICE - STEP 1

### What can transfer?
- Contacts
- Photos and videos
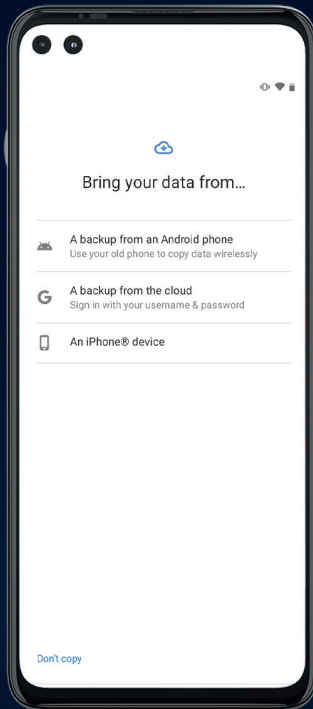- Calendar

### Important: 2 steps before starting the process

1. Backup content to GDrive. Download the GDrive app, tap **settings** then **backup**. For more info on this process visit the Google support page **HERE**

2. Turn off your iMessages. Make sure to turn iMessage off before you remove the SIM card from your iPhone. Otherwise, your SMS/MMS messages could continue going to your old iPhone instead of to your new phone.

### How?
On your iPhone go to Settings - Messages - set iMessage to off. If you need help with this process visit:
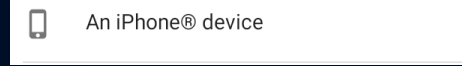**www.Android.com/Switch**

## ONCE YOUR CONTENT IS BACKED UP TO GDRIVE YOU ARE READY FOR STEP 2!

*T&C's Apply

### MOTO TRANSFER
### IPHONE DEVICE - STEP 2

**To start, select this**

📱 An iPhone® device

**The process:**

• Once you have backed up content to the Google Drive app, Sign in to Google Account
• Choose which previous to restore
  (there is also an option to 'Don't restore')
• Choose what apps to restore along with Wifi/passwords
• Backup services
• Choose search provider
• Set screen lock, lock screen and Fingerprint
• Setup Google Assistant (Where applicable)
• Setup Google Pay (Where applicable)
• Additional settings – Setup any other email addresses/font size etc.
• Moto Smart features and Stay in touch opt ins
• **All setup!**

---

## MOTO TIPS:
## Good things to check and know before you begin!

**I don't know if I've backed up or its an old version?**
If your previous restore point is not recent you can check the last time your old Android device was backed up, turn back up on or off, or even force a 'Backup now'

**How?**
On your old Android phone go to: Settings – System – Backup
If you have a very old Android device you may find the option in Settings – Backup and Reset

**What about my old phone's content?**
When restoring all your 'backed up content' all your existing content on your old device wont be deleted. This is good to know in case you want to confirm and reference everything has transferred across. Just remember to wipe your old device if giving to another person!

**How can I check what is backed up to Google?**
When copying or restoring this is done via the cloud. You can easily check all contents that are backed up on your Google Account via **https://myaccount.google.com/**

Or you can check your GDrive, Google Photos, Contacts and Calendar content here:
**https://drive.google.com/**
**https://photos.google.com/**
**https://contacts.google.com/**
**https://calendar.google.com/**