

## **Eco Egg Laundry Egg FAQs**

### **Does the Eco Egg laundry egg really work?**

Yes! The Eco Egg laundry egg is scientifically tested and proven to work by one of the UK's leading product testing laboratories. Thousands of happy customers all over the world rely on the Eco Egg laundry egg every day to remove dirt and grime and it is endorsed by many newspapers and magazines including Ideal Home Magazine.

### **How does the Eco Egg laundry egg work?**

The Eco Egg laundry egg contains two types of small pellets which hold the secret to its amazing cleaning power. The first of these is the tourmaline ceramic pellet which weakens the adhesive forces between the dirt and fabric, and the second is the mineral pellet which naturally ionizes the oxygen molecules in the water enabling them to penetrate deep into the fabric to lift away the dirt and grime without fading colours or damaging the fibres. Our own scientific testing shows that these two types of pellets used together provide the optimum cleaning results. Since the ionized oxygen molecules also increase the pH level of the water and cause a natural softening effect on your laundry, there is no need to use additional fabric softener or conditioner.

### **How long will the Eco Egg laundry egg last?**

Approximately 864 washes or four or five washes per week, which averages out to about 4 years worth of washing for the typical family.

### **Do I get both Eco Eggs?**

Yes, the kit includes one Eco Egg specifically formulated for your white laundry and one Eco Egg for your coloured laundry.

### **How often do I need to top-up the Eco Egg?**

Your Eco Egg will need topping up with another pack of white mineral pellets about every 72 washes. You get 16 packs of replacement pellets in the kit which is enough for up to 864 washes. Don't worry about keeping track of 72 washes; instead, just keep an eye on the pellets and when they have dissolved to about half their original amount, that's when you need to top up. Easy!

### **Does the Eco Egg laundry egg contain harsh chemicals?**

No, the Eco Egg laundry egg does not contain any harsh chemicals, petrochemicals, optimisers, bleaches or ammonias.

### **Do you need to use fabric softener with the Eco Egg laundry egg?**

If you wish, you can use fabric softener and this will not affect the operation of the Eco Egg laundry Egg in anyway. However, as the Eco Egg laundry egg will naturally soften fibres as it changes the pH of the water, the addition of softener is not a necessity if you suffer from very sensitive skin. In most instances we would always recommend opting for an eco-friendly fabric softener or conditioner where possible.

### **Can I use fabric softener / water softening tablets / in-wash stain removers etc. with the Eco Egg?**

Yes, anything you can use with regular detergent can be used with the Eco Egg and will not affect it's operation in any way.

**Can the Eco Egg laundry egg be used for hand washing?**

Yes, just pre-soak the Eco Egg laundry egg in a basin of water for approximately 20 minutes and then hand wash your items as normal, allowing water to flow through the Eco Egg laundry egg.

**Is the Eco Egg laundry egg manufactured from environmentally friendly materials and made in an environmentally friendly way?**

Yes, absolutely. The rubber and plastic materials that the Eco Egg laundry egg is made from are 100% recyclable.

**Is the Eco Egg laundry egg safe to use for those with sensitive skin (including babies' skin)?**

Yes, the Eco Egg laundry egg is 100% hypoallergenic and contains no harsh chemicals, meaning that it is safe for even the most sensitive skin including that of babies and children.

**Will the Eco Egg laundry egg harm washing machines?**

No, the Eco Egg laundry egg is made from soft, durable rubber and is perfectly safe to use with all makes of washing machine.

**Can the Eco Egg laundry egg be used in all temperature washes?**

For washing up to and including 60 degrees, the Eco Egg laundry egg is a great alternative to non-biological detergent. Although the Eco Egg can be used in cold water washes, it should not be used in washes above 60 degrees as this will significantly shorten the life of the cleaning pellets.

**Can the Eco Egg laundry egg be left in for the whole wash cycle?**

Yes, however the Eco Egg laundry egg should be removed for the drying cycle if your washing machine has one to extend the life of the pellets.

**How do I know when to refill my Eco Egg laundry egg?**

Keep an eye on the white mineral pellets inside the Eco Egg laundry egg. When these have dissolved to about half of their original size, then it is time to refill the Eco Egg laundry egg. You should also monitor the cleaning power of the Eco Egg laundry egg as this can also be a good indicator of when to refill the pellets.

**Is it ok to use my Eco Egg laundry egg with delicates?**

Yes, however we suggest that you always use a laundry bag to protect your delicates and select the 'Delicates' wash setting on your machine where possible. If your delicates are very valuable, we suggest hand washing only. The Eco Egg laundry egg is great with both coloured and white laundry loads.

**Can I use the Eco Egg laundry egg in all types of washing machine?**

Yes! It will work brilliantly in front loaders, top loaders and twin tubs.

**Can I use the Eco Egg laundry egg if I have a septic tank?**

Yes; the Eco Egg laundry egg leaves almost no residue in the water.

**Can I continue to use water softening tablets with the Eco Egg laundry egg?**

Yes; they will not affect the operation of the Eco Egg laundry egg in any way.