LIMITED WARRANTY AND PURCHASE PROTECTION

I. LIMITED WARRANTY

This is a "Limited Warranty" which gives you specific legal rights. You may also have other rights, which vary from state to state. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the limitation or exclusion under this Limited Warranty may not apply to you. Please keep your dated sales receipt; it is required for all warranty requests. Any dispute or controversy regarding this Limited Warranty arising from your use of your Ring™ products will be resolved by final and binding bilateral arbitration in accordance with the "Dispute Resolution" section of the Terms of Service, found here.

1. WHAT THE WARRANTY COVERS

For a period of one (1) year from the date of purchase of your Ring™ product, or one (1) year from the date of receipt of your replacement Ring™ Video Doorbell (see Section II below for details), Bot Home Automation, Inc. ("BHA") will, at its sole option, repair or replace any Ring™ products that malfunction due to defective parts or workmanship no charge to you. This warranty is not transferrable and applies only to the original consumer purchaser. BHA may, in its sole discretion, make any repair or replacement with new or refurbished product or components. If the product or component requiring repair or replacement is no longer available, BHA may, in its sole discretion, replace such product with a similar product of similar function.

2. WHAT THE WARRANTY DOES NOT COVER

Repair service, damage due to misuse, abuse, negligence or casualty (e.g., fire), acts of God (including but not limited to lightning, flood, tornado, earthquake, or hurricane), and consumable parts (including batteries) are not covered by this warranty. Unauthorized service or modification of the product or of any furnished component will void this warranty in its entirety. This warranty does not include reimbursement for inconvenience, installation, loss of use, or unauthorized service. In addition, this warranty does not cover any losses, injuries to persons, loss of property or general damages. This warranty, our purchase protection, and community support services do not apply to any products purchased from third party sellers on Amazon, eBay, and other online marketplaces. We strongly suggest that you do not buy Ring™ products from any unauthorized sellers, as such products may be used, defective, counterfeit or may not be designed for use in your country. This warranty covers only Ring™ products and is not extended to other equipment, components, or devices that a customer uses in conjunction with our products. BHA's maximum liability under this warranty is limited to the original purchase price of the Ring™ product in question. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY, REPRESENTATION OR CONDITION OF MERCHANTABILITY OR THAT THE PRODUCTS ARE FIT FOR ANY PARTICULAR PURPOSE OR USE, AND SPECIFICALLY IN LIEU OF ALL SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES. IF BOT HOME AUTOMATION, INC. CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.
REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE CUSTOMER AND THERE

SHALL BE NO LIABILITY ON THE PART OF BOT HOME AUTOMATION, INC. FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOSS OF BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY TO YOU.

II. PURCHASE PROTECTION

If your Ring™ Video Doorbell is stolen at any time after your purchase, Bot Home Automation, Inc. will replace your Ring™ Video Doorbell at no charge to you. This purchase protection is not transferrable and applies only to the original consumer purchaser. Coverage of this purchase protection is limited to one (1) replacement only for each Ring™ Video Doorbell that you have purchased. Purchase protection does not apply to any products purchased from third party sellers on Amazon, eBay, and other online marketplaces. Any claim based on theft of your Ring™ Video Doorbell must be submitted within fifteen (15) days of the theft and include the original sales receipt, and a copy of a police report evidencing that you reported the theft to the police. Failure to report the theft to police voids this purchase protection.

III. How to obtain service / replacement

To obtain the benefit of the above limited warranty or purchase protection, please contact Ring community support at: help@ring.com
+ 1(800) 656-1918 (US)
+ 1(310) 929-7085 (International)
For warranty requests: Please be prepared to describe the product that needs service, the nature of the problem and to provide proof of purchase. You will also be required to return your existing device in accordance with directions that will be provided by BHA. BHA has no warranty obligations with respect any products that are excluded from warranty pursuant to Paragraph 2 above, as reasonably determined by BHA, and the owner of such device shall bear all shipping costs for the return of such product to owner. Any claim under this Limited Warranty must be submitted to BHA before the end of the warranty period described above. Please allow up to fourteen (14) business days for your warranty request to be processed. For replacement requests: Please be prepared to describe the product that needs to be replaced and a copy of the police report. Please allow up to fourteen (14) business days for your replacement to be processed.

Effective October 24, 2016